



Early Help Guidance and Advice Service for children and families. Are you a parent, carer, professional?

The sooner a family receives the right help, the sooner they are able to improve their situation and prevent the need for prolonged support.

Working together to get the right help at the right time.

Calderdale
Council



What is the role of the Early Help Guidance and Advice Service?

The Early Help Guidance and Advice team sit alongside the Multi-Agency Screening Team (MAST). This service is Calderdale's first point of contact for families and professionals, to enable them to access services to meet their needs.

We have a dedicated advice line available for professionals, parents, carers and young people.

This will be accessible from 9am–5pm Monday to Thursday, 9am–4pm Friday (excluding bank holidays).

We will work in partnership with other agencies offering advice and guidance to achieve the best possible outcome for children and families.

What we can help with:

- We can provide details and signpost to a range of services to support you and your family.
- Access to parenting courses.
- Details of services that can support you with emotional health and wellbeing.
- Signpost to debt management services.
- Details of specialist services for children and young people.
- Services available to children and young people.

Find out more:

For advice and guidance, contact the Early Help and Advice Officers by email or phone: earlyhelpadvice@calderdale.gov.uk or call: 01422 393387.

For urgent Child Protection concerns, please contact MAST;
mastadmin@calderdale.gov.uk Tel: 01422 393336.